



#### CRITERION 2 - TEACHING-LEARNING AND EVALUATION

2.5.2 AVERAGE PERCENTAGE OF STUDENT COMPLAINTS/GRIEVANCES ABOUT EVALUATION AGAINST TOTAL NUMBER OF STUDENTS APPEARED IN THE EXAMINATIONS DURING THE LAST FIVE YEARS

To reduce enormous use of paper and printing the ensure data, sign and a seal by the Competent Authority for all the papers, we have used the Class-3 Digital Signatures where a Registration Authority i.e. Dr. Mahipal Singh, Registrar of our University authenticate the documents and responses claimed in this pdf file.

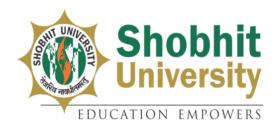


# SHOBHIT UNIVERSITY, Gangoh







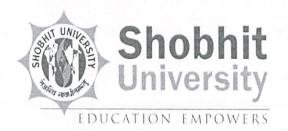


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# Certificate from Controller of Examination and Data on Student Grievances



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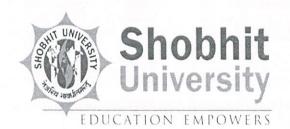
Controller of Examination

To whomsoever it may concern,

This is to certify that following are the details of grievances raised by the student's year wise and action taken if required.

Controller of Examination

Prof. (Dr.) Varun Bansal



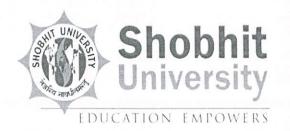
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Details of grievances for the sessions 2023-2024





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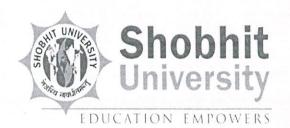
# Grievances raised by the Students and action taken by the Examination Department are as under:

Title	No. of Students
Grievnaces Raised	4
Grievances resolved	4
Grievnaces sent for clarification	0
No. of Grievances escalated	0

# Summary of grievances related to rechecking is as under:-

Examination	Odd Semester: December, 2023	Even Semester: May, 2024
Total Number of Students Appeared	1949	2564
Number of application received for revaluation	4	0
% of applications received for revalution	0.20	0
Number of revalution case where marks changed	3	0
% of changes	75	0





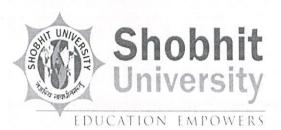
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Details of grievances for the sessions 2022-2023





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# Grievances raised by the Students and action taken by the Examination Department are as under:

Title	No. of Students
Grievnaces Raised	4
Grievances resolved	4
Grievnaces sent for clarification	0
No. of Grievances escalated	0

# Summary of grievances related to rechecking is as under:-

Examination	Odd Semester: December, 2022	Even Semester: May, 2023
Total Number of Students Appeared	1725	2234
Number of application received for revaluation	3	1
% of applications received for revalution	0.17	0.04
Number of revalution case where marks changed	3	0
% of changes	75	0





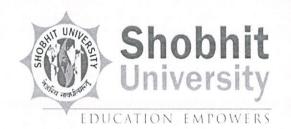
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Details of grievances for the sessions 2021-2022





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#### Grievances raised by the Students and action taken by the Examination Department are as under:

Title	No. of Students
Grievnaces Raised	3
Grievances resolved	3
Grievnaces sent for clarification	0
No. of Grievances escalated	0

# Summary of grievances related to rechecking is as under:

Examination	Odd Semester: December, 2021	Even Semester: May, 2022
Total Number of Students Appeared	1467	2021
Number of application received for revaluation	2	1
% of applications received for revalution	0.13	0.04
Number of revalution case where marks changed	1	0
% of changes	50	0





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Details of grievances for the sessions 2020-2021





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# Grievances raised by the Students and action taken by the Examination Department are as under:

Title	No. of Students	
Grievnaces Raised	4	
Grievances resolved	4	
Grievnaces sent for clarification	0	
No. of Grievances escalated	0	

Summary of grievances related to rechecking is as under:

Examination	Odd Semester: December, 2020	Even Semester: May, 2021
Total Number of Students Appeared	1202	1779
Number of application received for revaluation	2	2
% of applications received for revalution	0.16	0.11
Number of revalution case where marks changed	2	2
% of changes	100	100





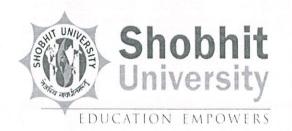
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Details of grievances for the sessions 2019-2020





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#### Grievances raised by the Students and action taken by the Examination Department are as under:

Title	No. of Students
Grievnaces Raised	3
Grievances resolved	3
Grievnaces sent for clarification	0
No. of Grievances escalated	0

# Summary of grievances related to rechecking is as under:

Examination	Odd Semester: December, 2019	Even Semester: May, 2020
Total Number of Students Appeared	1046	1702
Number of application received for revaluation	1	2
% of applications received for revalution	0.09	0.11
Number of revalution case where marks changed	1	1
% of changes	100	50

